



Hertfordshire County Council

HERTSMERE JEWISH PRIMARY SCHOOL

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Dear Parents

In order to improve communications and streamline payment collections, we are switching school payments to the 'ParentMail' app. ParentMail is a service used by over 6,000 schools, nurseries and children's clubs to communicate to parents. ParentMail will be beneficial to you because you can:

- Use a free mobile app on Android and iOS to pick up school messages instantly.
- Top up dinner money, voluntary contributions or pay for school trips/items in just a few taps.

Please stop using other payment methods immediately (e.g. School Comms, direct BACs transfers) and please sign up for ParentMail. The only exception is the use of Childcare Vouchers for nursery fees, all other school payments should be made through ParentMail.

Registering with ParentMail is very easy! You will shortly receive an email to register from ParentMail. When you receive this, please just follow the instructions in the message. Please be assured that ParentMail is registered with the Information Commissioner and guarantees that all information you provide will be kept private and will not be passed on to any other organisation.

Once registered, if you have an Android or Apple smartphone, we highly recommend you download the ParentMail App for the best user experience. To do this, simply search for "ParentMail" in your App store.

If you need any additional information or assistance, please visit the helpsite: <https://www.parentmail.co.uk/help/parenthelp/> if you have not received any contact from ParentMail within 7 days.

Yours sincerely

Mrs R Alak-Levi
Headteacher

